

How to Contact Us about Cybersecurity

Vulnerabilities

The safety and security of patients and healthcare providers is our top priority. If you discover a potential cybersecurity vulnerability in our medical devices or related software, please notify us as soon as possible. Timely reporting helps us to assess risks and take necessary actions to protect patient safety and device security.

You may report potential vulnerabilities and issues by contacting our Product Customer Service department via email: diagnostics-UK@nipro-group.com

Please include your contact information, including name(s), organization name, email address and phone number so we can follow up with you. We ask for contact information only to consult Nipro records when addressing your submission. We never share your contact information.